



**Central University of Himachal Pradesh**

(ESTABLISHED UNDER CENTRAL UNIVERSITIES ACT 2009)

Dharamshala, Himachal Pradesh-176215



# **NAAC Criterion-I**

## **Key Indicator –1.4.1**

### **Structure feedback for Design and Review of Syllabus**

#### **1.4.1Evidences**



**Department of Social Work**

**Central University of Himachal Pradesh, Dharamshala,  
Kangra**



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### Department of Social Work

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प्रत्येक सेमेस्टर के अंत में शिक्षक के बारे में अपने विद्यार्थी फीडबैक / Student Feedback about the Teacher taken at the end of each Semester

विद्यार्थी के लिए निर्देश / Instructions to Students

• कृपया उदासीन बयान के बारे में अपना असंतुलित विचार दें / Give your impartial and objective opinion about the Programme of Study

• आपके विचार को गोपनीय रखा जाएगा और यह शिक्षक को सुधार के लिए अत्यंत मूल्यवान है / Your feedback will be kept confidential and is extremely valuable for improving the quality of teaching.

सत्र / Semester III (Spring Semester) MSU

सत्र / Session 2021-22

कृपया निम्न बॉक्स को उपयुक्त रेटिंग से भरें। (✓) उत्तम / Tick (✓) at appropriate box, indicating your rating

क्र. सं. / S. No.	MSU 405		MSU 410		MSU 483		MSU 454		MSU 404		MSU 483		अन्य शिक्षक की / SKILL DEV. COURSES	अन्य शिक्षक की / HONORARY MASTERS COURSES
	अच्छे / Good	बहुत अच्छे / Very Good	अच्छे / Good	बहुत अच्छे / Very Good	अच्छे / Good	बहुत अच्छे / Very Good	अच्छे / Good	बहुत अच्छे / Very Good	अच्छे / Good	बहुत अच्छे / Very Good	अच्छे / Good	बहुत अच्छे / Very Good		
1	✓		✓		✓		✓		✓		✓			
2	✓		✓		✓		✓		✓		✓			
3	✓		✓		✓		✓		✓		✓			
4	✓		✓		✓		✓		✓		✓			
5	✓		✓		✓		✓		✓		✓			
6	✓		✓		✓		✓		✓		✓			
7	✓		✓		✓		✓		✓		✓			
8	✓		✓		✓		✓		✓		✓			
9	✓		✓		✓		✓		✓		✓			
10	✓		✓		✓		✓		✓		✓			
11	✓		✓		✓		✓		✓		✓			
12	✓		✓		✓		✓		✓		✓			
13	✓		✓		✓		✓		✓		✓			
14	✓		✓		✓		✓		✓		✓			
15	✓		✓		✓		✓		✓		✓			

**DEPARTMENT OF SOCIAL WORK**

**TEACHER'S FEEDBACK**

## Teacher's Feed Back Form

Please indicate your degree of agreement against each statement by checking against one of the five columns: Strongly Agree (5), Agree (4), Not Sure (3), Disagree (2) or Strongly Disagree (1). After completing the Questionnaire, please return it to the IQAC .

Name of the Department/ Centre	Department of Social Work, Central University of Himachal Pradesh
Designation	Professor

Sl.No.	Aspect of Feedback	Strongly Agree	Agree	Not Sure	Disagree	Strongly Disagree
1.	The Vision, philosophy & objectives of the University are known	5				
2.	Aims and objectives of the syllabi are well defined and clear to teachers and students.	5				
3.	The course/programme of studies carries sufficient number of optional papers.		4			
4.	Programmes outcomes of the syllabi is well defined	5				
5.	Curriculum having good academic flexibility	5				
6.	The course content fulfils the need of students		4			
7.	Need to fully review the syllabus				2	
8.	Students are disciplined and respect the Staff members		4			
9.	University provides opportunities for continuous development of Staff		4			
10.	Equal opportunities for all staff is provided	5				
11.	University has adequate medical facilities and is equipped to handle medical and other emergencies					1
12.	Rest rooms, toilets, laboratory, playground, classrooms are clean and well maintained		4			
13.	Clean drinking water is available		4			
14.	Laboratory requirements including equipments, chemicals and specimens are regularly provided					1
15.	Computer facilities are made available for ICT based				2	

	teaching to students					
16.	Good facility and encouragement to the teachers for their research				2	
17.	University pays attention to conservation of environment and has taken initiative on implementing waste management practices			3		
18.	Authorities are approachable and accessible				2	
19.	There is a mechanism for feedback, review and performance enhancement for the staff				2	
20.	There is a recognition/ Incentive/ Appreciation of the individual work is given				2	

The responses made by me in this form are as per my personal and confidential opinion.

Date: 29/04/2022

## Internal Quality Assurance Cell Employer Feedback Form

Dear Employer,

Greetings to you. Many of our university's Post graduates may be working in your organization. We shall be thankful to you, if you can spare some of your valuable time to fill up this alumni employers' feedback form and give us your valuable suggestions for further improvement of the University. Your inputs will be of great use to improve the quality of our academic programs and enhance the credibility at national level. This feedback will certainly be helpful for various purposes including decision-making for improvement.

Names of the candidates who are serving in your Organisation and designation, Subject studied in our University		
1.	Mr. Nishant Kumar	Social Protection Officer MHU Gagret
2.		

### I. Please Tick the appropriate box of your response:

Tick  the number that best describes your level of satisfaction at each question: 1 - far from satisfied, 2 - not satisfied, 3 - satisfied, 4 - happy, 5 - very happy.

How satisfied are you with the student/s work performance and the academic system which educated these candidates.	1	2	3	4	5
1. General communication skills				√	
2. Developing practical solutions to work place problems			√		
3. Working as part of a team				√	
4. Creative in response to workplace challenges				√	
5. Self-motivated and taking on appropriate level of responsibility				√	
6. Open to new ideas and learning new techniques			√		
7. Using technology and workplace equipment				√	
8. Ability to contribute to the goal of the organization				√	
9. Technical knowledge/skill				√	
10. Ability to manage/leadership qualities			√		
11. Innovativeness, creativity			√		
12. Relationship with seniors/peers/subordinates				√	
13. Involvement in social activities				√	
14. Ability to take up extra responsibility				√	
15. Obligation to work beyond schedule if required				√	

<b>On a scale of 1 to 10 how do you rate your overall satisfaction with CUHP students and the curriculum?</b>									
1	2	3	4	5	6	7	8 √	9	10

Regarding the subjects learned by the staff and its level of usage, in your organization, please give opinion:

Mr. Nishant Kumar has worked as coordinator of Day care center Dharamshala HP and now he is working as Social protection officer at Mobile Health care Unit at Gagret Una HP. He has learnt so many professional things in this organization.

1. Project implementation
2. Budgeting
3. Reporting
4. Lesioning with PRIs Govt. and other CBOs
5. Community awareness on different heath and right issues.
6. Coordination and support to team as and when required.

How could our programs be improved? What specific comments do you have regarding the curriculum?

1. Special guest lecture from specialist of different sectors
2. Subject Specialization on particular topic like Psychiatric social work , clinical social work, etc.

If you would like our assessment team members to contact you to discuss any issues, please provide us your contact number.  
 Email.ID: rajesh.kumar@helpageindia.org  
 Phone: 9418977457

Name: Dr Rajesh Kumar                      Position:Director, State Head Himachal Pradesh and Ladhkh

Company/organization: **HelpAge India**

Date: 02/05/2022



## Internal Quality Assurance Cell Employer Feedback Form

Dear Employer,

Greetings to you. Many of our university's Post graduates may be working in your organization. We shall be thankful to you, if you can spare some of your valuable time to fill up this alumni employers' feedback form and give us your valuable suggestions for further improvement of the University. Your inputs will be of great use to improve the quality of our academic programs and enhance the credibility at national level. This feedback will certainly be helpful for various purposes including decision-making for improvement.

Names of the candidates who are serving in your Organisation and designation, Subject studied in our University		
1.	Mr. Kanwal Sodhi	Labour Welfare Officer
2.		
3.		
4.		
5.		

### I. Please Tick the appropriate box of your response:

Tick  the number that best describes your level of satisfaction at each question: 1 - far from satisfied, 2 - not satisfied, 3 - satisfied, 4 - happy, 5 - very happy.

How satisfied are you with the student/s work performance and the academic system which educated these candidates.	1	2	3	4	5
1. General communication skills					√
2. Developing practical solutions to work place problems					√
3. Working as part of a team					√
4. Creative in response to workplace challenges			√		
5. Self-motivated and taking on appropriate level of responsibility					√
6. Open to new ideas and learning new techniques			√		
7. Using technology and workplace equipment					√
8. Ability to contribute to the goal of the organization					√
9. Technical knowledge/skill					√
10. Ability to manage/leadership qualities					√
11. Innovativeness, creativity					√
12. Relationship with seniors/peers/subordinates				√	
13. Involvement in social activities					√
14. Ability to take up extra responsibility				√	
15. Obligation to work beyond schedule if required					

<b>On a scale of 1 to 10 how do you rate your overall satisfaction with AMU students and the curriculum?</b>
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√

1	2	3	4	5	6	7	8	9	10
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Regarding the subjects learned by the staff and its level of usage, in your organisation, please give opinion:

How could our programs be improved? What specific comments do you have regarding the curriculum?

Drawing heavily from human resources management, law and industrial relations, Labour Law effectively deals with all issues arising in the relations between workers and employees. Based on government laws and regulations, these laws delineate the rights & responsibilities of both workers & employers, specific grievance mechanisms, dispute resolution, union-management and negotiation and so forth. Law Courses in India and abroad also touch on human resources management with specific issues on industrial relations and maintaining successful relationships between employee & company.

You should more focus on Labour Law and Industrial law in your curriculum. It will help in enhancing career possibilities of employees.

If you would like our assessment team members to contact you to discuss any issues, please provide us your contact number.

Email.ID: [personnel.vsm@vardhman.com](mailto:personnel.vsm@vardhman.com)

Phone:+91-8894723618

Name: Ramesh Kumar Sharma Position: Personnel  
Manager

Company/organization: Vardhman Spinning Mills,  
Baddi

Date: 11-05-2022

## Internal Quality Assurance Cell (IQAC)

### ALUMNI FEEDBACK FORM

Dear old student of our University,

Greetings to you. We are glad that you have spent your valuable years in pursuing your higher education in this university. We shall be thankful if you can spare some of your valuable time to fill up this alumni feedback form and give us your valuable suggestions for further improvement of the University. Your inputs will be of great use to improve the quality of our academic programs and enhance the credibility at national level. This feedback will certainly be helpful for various purposes including decision-making for improvement.

I. **Please Tick the appropriate box of your response.**

Sl.no	Attributes	Excellent	Very Good	Good	Average	Poor
1.	Admission Procedure	✓				
2.	Alumni Association/Network of old Friends	✓				
3.	Canteen Facilities		✓			
4.	University ambience	✓				
5.	Environment	✓				
6.	Faculty	✓				
7.	Fee structure	✓				
8.	Hostel Facilities		✓			
9.	How do you rate the courses which are skills oriented	✓				
10.	How do you rate the courses that you have studied for Masters	✓				
11.	How do you rate the learning experience in terms of teaching and learning	✓				
12.	Infrastructure & Lab facilities		✓			
13.	Content learnt in relation to your current job.	✓				
14.	Library resources	✓				
15.	Course of study and its relevance to the real-life application	✓				
16.	Overall Rating of the University	✓				
17.	Overall rating of academic programs	✓				
18.	Project Guidance	✓				
19.	Quality of support material	✓				
20.	Industry visits	✓				
21.	Training & Placement	✓				
22.	Overall capability of students passing out of this University	✓				

## II. FEEDBACK ABOUT UNIVERSITY

1. Do you feel proud to be associated with our university as an Alumni? **Yes✓ / No**
2. How do you rate development activities organized by the Department/College/Institute for your overall development? **Very Little / Some Extent /Quite A Bit / Very Much✓**
3. Are you willing to participate in the alumni activities for the development of the university? **Yes✓ / No**
4. Were your grievances properly handled at the Department/University?
  - (a) As a student **Very Little / Some Extent /Quite a Bit / Very Much✓**
  - (b) As an alumni **Very Little / Some Extent /Quite a Bit / Very Much✓**
5. Rate the adequacy of following as they were during your tenure as a student at our campus:
  - (a) Laboratories & Equipments : **Adequate ✓/ Not adequate / Needs Improvement**
  - (b) Library/Seminar/Reading Room : **Adequate ✓ / Not adequate / Needs Improvement**

- (c) Computer Facilities : Adequate ✓ / Not adequate / Needs Improvement
- (d) Internet & Wi-Fi : Adequate / Not adequate ✓ / Needs Improvement
- (e) Sports and Cultural facilities: Adequate ✓ / Not adequate / Needs Improvement
- (f) Classrooms : Adequate / Not adequate ✓ / Needs Improvement

**III. FEEDBACK ABOUT DEPARTMENT & FACULTY (Point No. 6 to 8)**

6. Have you obtained sufficient know-how (both in theory and practice) at dept ?	Yes ✓ / No
7. Is the education imparted was useful and relevant in your present job?	Yes ✓ / No
8. Were the administrators & teachers cooperative?	Yes ✓ / No

9. Rate the following academic initiatives taken by the University to improve know-how of the students.

- (a) Industry Oriented Projects : Very Little / Some Extent /Quite a Bit / Very Much ✓
- (b) Seminars &Workshop : Very Little / Some Extent /Quite a Bit / Very Much ✓
- (c) Guest Lectures : Very Little / Some Extent /Quite a Bit ✓ / Very Much
- (d) Special Training Classes for bridging Industry/Academic gap : Very Little / Some Extent /Quite a Bit / Very Much ✓

**IV. Please comment on the following (Point No. 10 to 15)**

10. Relevance of curriculum in your Job: all subjects are directly or indirectly relevant
11. Need any change in curriculum and syllabi: no change required
12. Improvements in teaching and learning Process: teachers are good
13. Your vision for the University. To have a permanent campus
14. Your contribution to the University. none
15. Any other suggestions/comments: no further comments

Year of passing	2016
PG Degree studied	MSW

Please deposit the completed form to  
The Director, CCBB, Shahpur Campus, Shahpur, Kangra, 176206