

## Curriculum vitae

### **Professor Mohinder Chand,**

### **Personal Details**

**Address:** Department of Tourism and Travel Management

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Citizenship India

### **Professional Qualifications**

PhD, M.Phil (Gold Medlist), M.Com, M.Sc and PG Diploma (Hotel Management)

# **Employment History**

- 1. Present: Central University H.P.
- 2. Kurukshetra University 1993-2022 (Oct)

### Personal Distinctions

- Adjunct Professor W.e.f. 08-03-2021: Department of Hotel Management, School of Business and Management Studies Career Point University, Hamirpur (HP)
- Awarded gold medal by Himachal Pradesh University, Shimla for best performance in M.Phil. In 1991.
- Conferred 'Malti Purskar' for contribution in the field of environment and social services for the paper entitled "Environmental Impact of Tourism- a Survey of Host Community attitude" by Association of Resource Persons Aid in Need-an NGO, in 2003.
- Conferred honour : **Distinguished author of Tourism Management** by LPU, Jalandhar on 2 April, 2016
- Haryana Sarasvati Heritage Development Board- 2016-2019

- Member HSHDB- Panchkula
- Member Tourism Committee HSHDB

# Invited Seminars and Invited Conference Presentations (last 5 years)

- 1. Chaired technical session of International Conference on "Emerging Indo-Pacific Constructs: Prospects and Challenges Sept, 2-3, 2022 organized by the International Centre for Indo-Pacific Studies, Kurukshetra University, Kurukshetra.
- 2. Chaired technical session of The 3rd International Conference on "Enterprise and Entrepreneurialism in Tourism and Hospitality" organized by the Department of Tourism and Hospitality Management, Jamia Millia Islamia on the Track 2 of the conference. The theme of the track is 'Women Entrepreneurship: Dynamics and Nature in Tourism and Hospitality', on 29 January 2022.
- 3. Chaired technical session of 2nd CT International Hospitality & Tourism E-Conference (CTIHTC-2021): Revamping Hospitality and Tourism Industry Through Innovation, held on 30-10-2021 organized by School of Hotel management, Airlines and Tourism, CT university Ludhiana
- 4. Chaired session International Seminar on "Value Added Courses in Hospitality & Tourism" organized by IHTM, MD University Rohtak, on 25<sup>Th</sup> January, 2019.
- 5. Chaired Technical Session-1 (b): Rural tourism governance and community stake International conference on Rural tourism 16th November,2018 Department of Tourism and Hospitality, Jamia Millia Islamia

## Professional Contributions (last 5 years)

- Editor of International Journal of Hospitality and Tourism Systems (Scopus Indexed) w.e.f. 2007-
- Vice President, Indian Tourism and Hospitality Congress (ITHC)
- General Secretary of Indian Hospitality Congress (IHC).

### **Teaching**

- HRM, Accounting & finance;
- Travel Agency management.
- Tour Package Management;
- Business Management,
- Research Methodology
- Hotel Management
- Business Management

# **Doctoral Thesis Supervision**

05 In Progress (18 students completed since 1993)

# **University Administration**

- **Director**, Centre for Promotion of Ecological, Adventure, Health and Cultural Tourism CUHP, w.e.f 08-12-2022 to
- **Chairman,** Department of Tourism and Hotel Management, KUK, w.e.f. 30 March 2022 to 31<sup>st</sup> oct. 2022.

- **Coordinator,** MBA(HM) Programme, Directorate of Distance Education, Kurukshetra University w.e.f. 30 march 2022 to 31 Oct. 2022.
- **Director**, Directorate of Distance Education, KUK, w.e.f. 6-03-2019 to 7-03-2021.
- **Coordinator: Corporate Resource Centre,** Kurukshetra University w.e.f. 2nd August 2017 to 31-3-2021.
- Chairman, Department of Tourism and Hotel Management, KUK, w.e.f. 30 March 2016 to 29-03-2019.
- **Coordinator,** MBA (HM) Programme, Directorate of Distance Education, Kurukshetra University w.e.f. 30 march 2016 to 29-03-2019.
- **Warden,** International Boys' Hostel, Kurukshetra University, w.e.f. 12-08- 2007 to 9-07 2016
- Warden, Dr. Ambedkar Bhawan Hotel, Kurukshetra University, 20 January 2015- March 2015
- **Deputy Coordinator: SAP** Phase-11 UGC, w.e.f. April, 2011 to March 2015.

## Research Projects and Income

| Year | Source of funds | Project title  | Amount      |
|------|-----------------|--|-------------|
| 2012 | UGC             | Significant Competencies at entry-level in Hospitality Enterprises: a study of Hospitality Recruiters' Perceptions | Rs.8,31,450 |

### **Publications**

#### **Authored Books**

- 1. **Travel Agency Management-An Introductory Text, 2006 2<sup>nd</sup> revised edition.** ISBN 81-261-2367-2, Anmol Publication Pvt. Ltd., New Delhi, pp 299.
- 2. **Managing Hospitality Operations (2009),** ISBN 978-81-261-3747-3, Anmol Publication Pvt. Ltd., New Delhi, pp.330.
- 3. **Basics of Tourism: Theory, Operation and Practice, 2002,** ISBN 81-7391-523-7, Kanishka Publishers and distributors, New Delhi, pp270.

#### **Edited Books**

- 1. **Tourism Impacts- Strategies and Issues**, (2007), ISBN 81-261-3207-2, Anmol Publication Pvt. Ltd., New Delhi,pp.336.
- 2. **International Tourism: Issues and Challenges** (2006), ISBN 81-7391-833-3 Kanishka Publishers and distributors, New Delhi.pp.377.
- 3. **Tourism Education: An emerging essential** (2006), ISBN: 81-7391-832-5, Kanishka Publishers and distributors, New Delhi, pp.248.
- 4. International Tourism and Hospitality in Digital Age (2015). ISBN13: 9781466682689, IGI-publication USA, pp.340.
- 5. Opportunities and Challenges for Tourism and Hospitality Industry in BRIC Nations (2016) ,ISBN 9781522507086 IGI- Global publication USA.
- 6. **Bhagavad Gita in The Digital Age,** ISBN 978-93-86608-74-1, Bharti Publications, New Delhi, 2018.pp.207.
- 7. **International Travel Agency and Tour Operation Management (2019)** ISBN No. 9781522584346, pp.360, IGI- Global publication USA.

- 8. Making New India: Insights from Bhagavad Gita , ISBN No. 978-93-89657-05-0, Bharti Publications, New Delhi, 2019.pp.248.
- 9. Universal Welfare and The Eternal Philosophy of Bhagavad Gita, ISBN No. 978-93-89657-96-8, Bharti Publications, New Delhi, 2020.pp.198.

#### **Journal Special Issue**

1. Special issue on Tourism Development: Current Trends, Challenges and Strategies, International Journal of Social Ecology and Sustainable Development, IGI Global USA June 2011.

#### **Refereed Journal Articles**

- **1. Mohinder Chand (2023)** Factors Influencing the Adoption of E- HRM in the Indian Tourism and Hospitality Industry , ( Under Review process)
- **2. Mohinder Chand**, Ankush Ambardar (2023). Tourism and Hospitality Sector New dimensions in a post COVID-19 World: A Conceptual Analysis from an Academic Perspective, <u>International Journal of Hospitality & Tourism Systems</u>, Vol.16 issue 01,pp.27-33.
- 3. **Mohinder Chand** and Nisha Kumari (2022) Stakeholders' Attitudes for Tourism Development in Himachal Pradesh- India: A Comparative Study, *Journal of Tourism-An International Research on Travel and Tourism*, Vol. ().
- 4. Garima Chopra, Himanshi, Lawrence Kwaku Armah, Shalini, and **Mohinder Chand** (2022), A Bibliometric Analysis of Human Resource and Covid-19 Studies in Hospitality and Tourism Domain, <u>International Journal of Hospitality & Tourism Systems</u>, special issue on Covid-19 pp.54-64
- 5. **Mohinder Chand**, Ankush Ambardar, Megha Gupta and Kusum (2022), Impact of reward, recognition and welfare on employee engagement, <u>International Journal of Hospitality & Tourism Systems</u>, Vol.15, issue, 02, pp.78-88.
- 6. Anil Lakhera, Yaspal Singh Negi and **Mohinder Chand** (2022) A Comparative Study of Select Demographic Variables and Job Satisfaction of NCR Hotels' Employees, International Journal of Hospitality & Tourism Systems, Vol.15, issue ,02, pp.112-122.
- 7. Anil Lakhera, Yaspal Singh Negi and **Mohinder Chand** (2022) An Investigation of Job Satisfcation of Employees in Indian Hotel Industry, <u>International Journal of Hospitality & Tourism Systems</u>, Vol.15, issue ,01, pp. 81-90.
- 8. Bharat Kapoor **and Mohinder Chand** (2021) The Covid -19 Pandemic: Impacts and Combating Strategies in Hospitality & Tourism Industry, <u>International Journal of Hospitality</u> & Tourism Systems, vol. 14.special issue pp. 82-88.
- 9. **Mohinder Chand and** Kritika Sharma (2021) Management Accounting Practices in Indian and Canadian Hotel Industry: A Comparative Study, <u>International Journal of Hospitality & Tourism Systems</u>, Vol.14, Issue 2.pp. 57-65
- **10.** Anastasia A. Katou, Pawan S. Budhwar and **Mohinder Chand** (2020). Idiosyncratic Deals and Employees Reactions in the Indian Hospitality Industry, <u>Personnel Review</u>. Vol. 49, no 7. pp. 1399-1418.
- 11. **Mohinder Chand,** Kritika Sharma (2020) Understanding the Importance of Management Accounting Practices in Indian Hotel Industry, <u>International Journal of Hospitality & Tourism Systems</u>, Vol.13, Issue 2. Pp. 29-36.
- **12. Mohinder Chand** and Ankush Ambadar (2020) The Impact of HRM Practices on Organisational Innovation Performance: The Mediating Effects of Employees' Creativity and Perceived Organisational Support, <u>International Journal of Hospitality & Tourism</u> Systems, Vol.13, Issue 1. Pp. 68-80.
- 13. **Mohinder Chand** (2019) Management Accounting Practices in Tour Operation Industry: an Empirical Analysis, <u>International Journal of Hospitality & Tourism Systems</u>, Vol.12,

- Issue 2. Pp. 51-59
- 14. **Mohinder Chand** and Anish Slath(2018). Impact of Food and Beverage Service Practices on Customer Satisfaction in the Food Outlets, Chandigarh, India, <u>International Journal of Hospitality & Tourism Systems</u>, Volume 11 Issue 2, pp. 73-81
- 15. **Mohinder Chand** and Ashish Ranga (2018) Performance Appraisal Practices in Indian Hotel Industry: An Investigation of Employee's Perceptions, <u>International Journal of Hospitality & Tourism Systems</u>, Volume 11 Issue 2, pp. 47-55.
- 16. **Mohinder Chand** and Sunil Kumar (2017) Investigating Holiday Satisfaction of Chinese and Japanese Tourists Visiting India, <u>International Journal of Hospitality & Tourism Systems</u>, Volume 10 Issue 2 pp. 68-78
- 17. **Mohinder Chand**, and Sumit Garge (2017) Eco Friendly Practices in Indian Hotel Industry: An Exploratory Study, <u>International Journal of Hospitality & Tourism Systems</u>, Volume 10 Issue 1 pp. 63-70.
- 18. **Mohinder Chand**, Amit Kumar and, Harpal Kaule (2016) Association Between Tourist Satisfaction Dimensions and Nationality: An Empirical Investigation, <u>International Journal of Hospitality & Tourism Systems</u>, Volume 9 Issue 2 ,pp.74-82.
- 19. **Mohinder Chand**, Harpal Kaule (2016) A Cross National Study of Relationship between Tourist Satisfaction Dimensions and Nationality, *IFRSA Business Review* Vol.6,No.2 ,pp. 48-57.
- 20. **Mohinder Chand** (2016). Building and educating tomorrow's Manpower for Tourism and Hospitality Industry, *International Journal of Hospitality and Tourism Systems*, vol.9. no.1,pp.53-57.
- 21. **Mohinder Chand** and Vikramjit Singh (2016) The Impact of Sustainable Practices on Organisational Performance: A study of Indian Exhibition Industry, <u>Tourism Development Journal</u>, Vol.14, No.1, pp.56-67.
- 22. **Mohinder Chand** (2015). HRM practices and innovation performance in hospitality industry: An exploratory study, *Tourism Dimensions* Special Issue: Innovation Capability in Tourism, Vol 2., No 2,pp. 10-17.
- 23. **Mohinder Chand** and Vikramjit Singh (2015) Sustainable Practices in Exhibition Industry: Empirical Evidence from India, <u>Tourism Spectrum A Bi-Annual Refereed</u> International Journal Vol. 1, No. 2, pp. 76-86.
- 24. **Mohinder Chand** and Abhishek Ghai (2015). The Impact of Bar Service Operation Practices on Organizational Performance in Indian Hotel Industry, *International Journal of Hospitality and Tourism Systems*, vol. 8. no. 1, pp. 56-63.
- 25. **Mohinder Chand**, Asish Dahiya and Shelly Dugal (2015) Hospitality and Tourism Research Journal Publications in India: Bon Voyage since 1976 -2014, <u>Tourism Innovations</u>: An International Journal, vol. 4, No. 1,pp.1-21
- 26. **Mohinder Chand** (2014) Residents' perceived support for sustainable tourism development in India: An empirical investigation, *International Research Journal of Social sciences and Management.* Volume: 04, Number: 06,pp.141-151.
- 27. **Mohinder Chand** and Sunil Kumar (2014). Comparison of service quality perceptions of Chinese tourists' visiting Golden Triangle in India, *International Journal of Hospitality and Tourism Systems*, vol.7.no.1.pp.74-81.
- 28. **Mohinder Chand** (2014) Religious Tourism Motivation in India: A cross-national analysis, <u>Tourism Development: An International Journal</u>, Vol. 11-12, No. 1,pp.40-54.
- 29. **Mohinder Chand** and Ashish Dahiya (2014) The impact of Service Quality on Customer Satisfaction and Loyalty in tour operation industry, <u>International Journal of Sales & Marketing Management Research and Development (IJSMMRD), Vol. 4, Issue 5, pp.1-14.</u>
- 30. **Mohinder Chand** and Bharat Kapoor (2014), A Comparative Study of Food and Beverage Service Practices in India Chain hotels and Resorts, *International Journal of Hospitality and Tourism Systems*, vol.7.no.1.pp.49-58.
- 31. **Mohinder Chand** (2013), Environmental impacts of tourism in Shimla hills of India: An empirical study of resident's perceptions, *Journal of Tourism-An International Research on Travel and Tourism*, Vol.xvi, no. 2,pp.35-46.

- 32. **Mohinder Chand** and Abhishek Ghai (2013) Bar Service Operation Practices in Indian Hotel Industry: an Investigation of Bar Manager's Perceptions , *International Journal of Hospitality and Tourism Systems*, vol.6. no.2,pp.12-21.
- 33. **Mohinder Chand** and Sanjana (2013) The Relationship between business environment and corporate Strategy: evidence from Indian hotel industry, *International Journal of Hospitality and Tourism Systems*, vol.6. no.1, pp.31-36.
- 34. **Mohinder Chand** (2013) Human Resource Management Practices in Hospitality Multinational Enterprises in India: An empirical analysis, *IOSR Journal of Business Management*, Volume 10, Issue 4, PP 17-28.
- 35. **Mohinder Chand** and Ankush Ambardar (2013) .Management Accounting Practices in Hospitality and Service Enterprises: A comparative research, <u>Journal of Commerce and Accounting Research Volume 2 Issue 3,pp.1-9.</u>
- 36. **Mohinder Chand** (2013) Understanding Indigenous Human Resource Management in India: an Investigation, *ITIHAS-The Journal of Indian Management April-Jun*, pp.26-35.
- 37. **Mohinder Chand (2013)** Understanding residents' perceived benefits of heritage and support for tourism development: Empirical Evidence from Pragpur-The Heritage Village, India, Tourism: *An International Interdisciplinary Journal*, Vol.61, No.4,pp.379-394.
- **38. Mohinder Chand** and Anastasia A. Katou (2012), Strategic determinants for the selection of partner alliances in the Indian tour operator industry: A cross-national study, *Journal of World Business* (Special Issue on International Human Resource Management in the Indian context), Volume 47, Issue 2, Pp. 167-177(April 2012).
- **39. Mohinder Chand** and Amit Kumar (2012), Impact of Human Resource management practices on Organisational Performance in small Indian Hospitality Enterprises, Entrepreneurship Business Review, **vol.2**. no. 2, pp.1-13, (July Dec.)
- **40. Mohinder Chand** (2012) Employers' perceptions about Tourism Management Employability Skills: An exploratory research, *Anatolia: an International Journal of Tourism and Hospitality Research*, Vol.23, issue 3 pp. 359-372
- 41. **Mohinder Chand** (2012) Understanding Tourism Destination image of India: a cross cultural Research, *International Journal of Leisure and Tourism Marketing*, Volume 3, Number 2 ,pp.1-12.
- 42. **Mohinder Chand** (2012) Employability Competencies in Hospitality Professionals: an analysis of recruiter's Perceptions, <u>Journal of Tourism Development, Vol.10 No.1 ,pp.118-130</u>.
- 43. **Mohinder Chand and** Vivek Gaur (2012), Residents' perceptions towards sustainable tourism development in Manali Region, <u>South Asian Journal of Tourism & Heritage, Vol 5,No.1, pp.157-178.</u>
- 44. **Mohinder Chand** and Manish Anand (2012) Property Management Practices in Indian Hotels: A comparative investigation, <u>Asian Journal of Research in Business Economics and Management</u>, Vol.2.No.5, pp.46-62.
- **45. Mohinder Chand** and Amit Kumar (2012), Impact of Human Resource management practices on Organisational Performance in India Hospitality Enterprises, IFRSA BUSINESS REVIEW Vol.2, No.3.pp.250-259.
- 46. **Mohinder Chand** and Vivek Gaur(2011) Sustainable Tourism Development in Manali Region: Perception of Tourism Stakeholders, <u>Journal of Art and Heritage Management vol.5</u>, no.3, pp.214-226.
- 47. **Mohinder Chand** and Ankush Ambardar (2011) Family owned business and sustainable livelihood in Himachal Himalaya: A Study on Tourism, *Indian Journal of Tourism and Hospitality Management*, vol.2, no.2. Pp.44-60.
- 48. **Mohinder Chand** and Ujjwal (2011) Strategic Alliances Practices in Indian tour operation Industry: an Empirical Investigation, *International Journal of Hospitality and Tourism Systems*, vol4. no.2, pp.29-37.
- 49. **Mohinder Chand** and Manish Anand (2011) Property Management Practices in Indian Hotels: a study of Manager's perceptions, <u>IFRSA BUSINESS REVIEW</u>, Vol.1, no.2, pp.127-135.

- **50. Mohinder Chand** and Amit Kumar,(2011), Human Resource Management Practices in Indian ISO and non-ISO hospitality Enterprises: a comparative study , <u>Tourism development: an International Journal</u> Vol.9, No.1,pp.76-86.
- 51. Mohinder Chand and Arvind K. Dubey, (2011) Sustainable Tourism Development in India: An Empirical Examination of Stakeholders' Perceptions, Special Issue On: Tourism Development: Current Trends, Challenges and Strategies <u>International Journal of Social Ecology and Sustainable Development</u>, 2(2), 41-53,
- 52. **Mohinder Chand** and Ankush Ambardar, (2011), Training and Development Practices in Indian Hotel Industry: a comparative study of Chain and Non-Chain Hotels, *Indian Journal of Applied Hospitality & Tourism Research vol.3. pp.3-11.*
- 53. **Mohinder Chand** and Bharat Kapoor (2011), Food and Beverage service Practices in Indian Hotel Industry: A comparative Reserach, <u>Indian Journal of International Tourism & Hospitality Research Vol.5. Nol., pp. 55-69.</u>
- 54. S.C Bagri, **Mohinder Chand** and Ashish Dahiya (2010), Housekeeping Practices in Indian Hotel Industry: a comparative study of Chain and Non-Chain Hotels" <u>Indian Journal of International Tourism & Hospitality Research</u> Vol.4. No1 pp.1-13.
- 55. **Mohinder Chand** and Ankush Ambardar, (2010), Training and Development Practices in Indian Hotel Industry: an empirical investigation, <u>International Journal of Development Studies</u>, July-December, IV ,pp.118-128.
- **56. Mohinder Chand** and Bharat Kapoor (2010) Food Service Practices in Indian Hotel Organisations: An Investigation of F&B managers' perceptions, *World Applied Sciences Journal:* special issue on "Tourism & Hospitality", Vol.10 (10),pp.31-39.
- **57. Mohinder Chand** (2010), Human resource management practices in Indian hospitality industry-an empirical analysis, *Managing Leisure: An International Journal*-special issue on "Managing human resources in the Leisure industry", Vol.15, No.1, pp.4-16.
- 58. **Mohinder Chand** (2010), The impact of HRM practices on Service quality, Customer Satisfaction and Performance in Indian Hotel industry, *International Journal of Human Resource Management*, Vol.21,No.4,pp550-565.
- **59. Mohinder Chand** and Ashish Dahiya (2010) Application of Management Accounting Techniques in Indian Small and Medium Hospitality Enterprises: an empirical study, *International Journal of Entrepreneurship and Small Business*, Vol. 11, No. 1, pp.25-41.
- 60. **Mohinder Chand** (2010), Measuring Service Quality of Indian Tourism Destinations: An Application of SERVQUAL Model, *International Journal of Services Technology and Management*, Vol.13, No. 3/4, pp.218-233.
- 61. **Mohinder Chand** (2010), A cross-national study of motivational determinants among Non-Resident Indian visitors to religious centres in India, *International Journal of Hospitality & Tourism Administration*, Vol.11, No.1,pp.22-38.
- 62. S.C. Bagri, **Mohinder Chand** and Ashish Dahiya (2010) Investigating Tourism& Hospitality Research in India and Evaluating the Scholarly Productivity in a Major Tourism Journal, *Journal of Indian Art*, *Culture, Heritage and Tourism*, Vol.1.No.2, pp.51-60.
- 63. **Mohinder Chand** (2009), Performance Measurement Practices and Organisational Strategy: A Study of Indian leisure Enterprises, *International Journal of Leisure and Tourism Marketing*, Vol.1, no.1, pp.12-28.
- 64. **Mohinder Chand** and Ashish Dahiya (2009), An analysis of the perceived housekeeping practices in Indian hotels, *Indian Journal of International Tourism and Hospitality Research*, Vol.3.No.1.pp.28-40.
- 65. **Mohinder Chand** and Ashish Dahiya (2008), Hospitality Education and Advisory Committees in Indian Universities: An analysis of academic success, *Journal of Tourism Studies*, vol, 3, pp.115-128.
- 66. **Mohinder Chand** and Ashish Dahiya (2008), HR strategies and global business environment- a case study of Indian Tourism Enterprises, *Journal of Tourism Development*, Vol.5&6, No 1.,pp.42-49.

- 67. **Mohinder Chand** (2008), Human Resource Management Strategies for Managing the Aging Workforce in Indian Hospitality Firms, <u>South Asian Journal of Socio-political Studies</u>, Vol.9,No.1,pp.117-122.
- 68. **Mohinder Chand** (2008), Managers' perception of hotel management curricula in India: An exploratory study, *Journal of Tourism-An International Research on Travel and Tourism*, Vol.9, No.2, pp.123-140.
- 69. **Mohinder Chand** and Heera lal (2008), Human Resource accounting: an implication for managerial decisions in Indian hotel industry, *International Journal of Hospitality and Tourism Systems*, Vol.1, No.1 pp.145-161.
- 70. **Mohinder Chand** and Anastasia A. Katou (2007), The impact of HRM Practices on Organisational Performance in the Indian Hotel Industry, *Employees Relations- an International journal*, vol.29, issue 6,pp. 576-594.
- 71. **Mohinder Chand** (2007), The Exit Interview: An Effective Technique to Control Hospitality Industry Employees' Turnover, *Journal of Hospitality Application & Research*, vol.1,no.2,pp.5-13. Birla Institute of Technology, Ranch, Jharkhand.
- **72. Mohinder Chand** and Ashish Dahiya (2007), Gastronomy Tourism-A tool for promoting Jharkhand as a Tourist Destination, *Journal of Tourism Studies*, Vol. 2, July ,pp.
- **73. Mohinder Chand** and Ravi Bhushan, (2005) Rural Tourism: A new approach to achieve sustainability, *South Asian Journal of Socio-political Studies*, vol.5, No.2, pp.
- 74. **Mohinder Chand**, (2003), Tour operator industry in India: An analysis of operational Dimensions, *Tourism Development Journal*, vol. I, No. I, pp.
- 75. **Mohinder Chand,** (2003), Environmental Impacts of Tourism A Survey of the Host Community Attitude, *Journal of Association of Resource person's aid in need* (an NGO), Vol. 2,pp.
- **76.** Manjula Chaudhary and **Mohinder Chand**, (2002), Knowledge Management Conceptual and Operational Issues, *Shimla Management Journal*, Vol. 2, No. 2, Shimla Management Journal (ISSN 2320 0154)
- 77. **Mohinder Chand** and Anil Sharma (2000) Challenges before Finance Managers, *Indian Management*, *The Journal of the All India Management Association*.

#### **Book Chapters**

- 1. Mohinder Chand and Anastasia A. Katou (2019) Idiosyncratic Deals and Organizational Performance: A Study of the Indian Travel Intermediaries Industry.in *International Travel Agency and Tour Operation Management(ed.)*, IGI- Global publication, USA.
- 2. Mohinder Chand and Ravi Bhushan Kumar (2019). Building Foundations for Understanding the International Travel Agency and Tour Operation, International Travel Agency and Tour Operation Management(ed.), IGI- Global publication, USA
- 3. **Mohinder Chand**, Pawan S. Budhwar and Anastasia A. Katou(2016) Idiosyncratic Deals and Employee Reactions: A Study of the Indian Hospitality Industry, *Opportunities and Challenges for Tourism and Hospitality Industry in BRIC Nations(ed.)*, IGI- Global publication, USA, pp.220-238.
- 4. **Mohinder Chand** and Sunil Kumar (2016) An Empirical Analysis of Perceived Importance Attached to Destination Attributes of Chinese Tourists' Visiting in India, *Opportunities and Challenges for Tourism and Hospitality Industry in BRIC Nations (ed.)*, IGI- Global publication, USA.
- **5. Mohinder Chand** (2016) Introduction: Globalisation and Interconnectedness in BRIC Nations' Tourism in *Opportunities and Challenges for Tourism and Hospitality Industry in BRIC Nations(ed.)*, IGI- Global publication, USA.
- 6. **Mohinder Chand** and Harpal (2016) Relationship between tourist characteristics and destination satisfaction: a cross national study, in Bansal, S.P., Gautam,P. and Walia, S. Tourism –A Multifaceted Perspective(ed.) pp.41-52.
- 7. **Mohinder Chand** and Ashish Dahiya (2015). Human Resource Management and Sustainable Tourism Development: A Conceptual analysis from an academic perspective, *International Tourism and Hospitality in Digital Age* (ed.) IGI-publication USA

- 8. **Mohinder Chand** (2015). An Investigation of E-HRM Practices in Indian Tourism & Hospitality Industry, *International Tourism and Hospitality in Digital Age* (ed.) IGI-publication USA.
- 9. Suresh Kumar, **Mohinder Chand** and Ashish Dahiya (2015) International Tourism And Hospitality: An Academic Diagnosis in *International Tourism and Hospitality in Digital* <u>Age</u> (ed.) IGI-publication USA.
- 10. **Mohinder Chand** and Manish Anand (2015). Understanding the Importance of Property Management Practices in Indian Hotel Industry. *International Tourism and Hospitality in Digital Age* (ed.) IGI-publication USA.
- 11. **Mohinder Chand** and Amit Kumar (2015) Human Resource Management in Indian Hospitality Industry: Emerging Theoretical and Practical Aspects, *International Tourism and Hospitality in Digital Age* (ed.) IGI-publication USA.
- 12. *Mohinder Chand* & Ankush Ambardar(2015) Corporate Social Responsibility in hospitality Industry: an Empirical Analysis, in, Corporate Social Responsibility(eds), Suresh Kumar Dr. Vinod Negi, Ashwani Sharma, Karan Gupta, YS BOOKS INTERNATIONAL new Delhi ,pp. 49., ISBN -10 -9383793287
- 13. **Mohinder Chand** and Vivak Gaur (2015). Sustainable Tourism Development in Manali: Tour Operator's Perspectives, Tourism & Hospitality: Trends , Concerns and Opportunities, Bharti Publications new Delhi, ISBIN 978-93-85000-20
- 14. **Mohinder Chand** and Ankush Ambardar (2011), Training and Development Practices in Budget Hotels: a comparative study, in <u>Tourism for Development</u> (ed.) Bansal, S.P.; Kulshreshtha, S. and Gautam P., *Kanishka Publishers and distributors*, New Delhi.
- 15. Mohinder Chand and Ankush Ambardar (2011), Hospitality Management Education in India: Introspection and Future Directions, <u>Contemporary Trends in Tourism and Hospitality Management (ed...)</u>. Primus Publications, New Delhi.
- 16. Mohinder Chand and A. Katou (2011) The Impact of HRM Practices on Organisational Performance in the Indian Hotel Industry, in <u>Hospitality Management</u> (ed,)by Tom Baum, VOL. 3: The Management of People and Service in Hospitality, SAGE Publications Ltd
- 17. **Mohinder Chand** (2011), Understanding Religious Tourism Motivations in India: An Empirical Investigation" in UNWTO *Religious Tourism in Asia and the Pacific*). Spain.
- 18. **Mohinder Chand** (2007), Sustainable Tourism and Hotel Industry in Dalhousie: An exploratory study, in *Cutting Edge Research in Tourism-emerging issues and challenges* (ed.), S.P.Bansal, Abhishek Publications, Chandigarh,
- 19. **Mohinder Chand** (2007), HR Strategies and Competitiveness: A Case of Indian Small And Medium Sized Tourism Enterprises, In <u>Global Competitive Advantage- Concepts</u>, <u>Approaches and Practices</u> (ed.) by S S Lodha; B P Bhatnagar; Navneet Sharma, Abhijeet Publications.
- 20. **Mohinder Chand** and Ashish Dahiya (2007), Impacts of higher occupancies on waste management- a concern for Housekeeper, in *Tourism Impacts- Strategies and Issues*, ed. Chaudhary Manjula, and Kamra, K.K., Ravi Bhushan, S.S. Boora, Mohinder Chand, RH taxak, Anmol Publication Pvt. Ltd., New Delhi.
- 21. **Mohinder Chand,** (2006) Tourism Education in India, in <u>Tourism Policy issues and implications</u>, published by department of tourism and Hotel management Kurukshetra University, publication.
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